Your BNZ Bank Feed needs Updating

Update your bank connection

From 20 September 2023, your existing BNZ bank connection will no longer be supported and transactions into Xero will stop importing.

You'll need to update your bank connection to our new BNZ direct bank feed (BNZ website) to ensure your transactions continue importing.

Before you update your feed, make sure all accounts you want to connect are available in online banking. You'll also need to ensure you have authority to view accounts in BNZ online banking. If you need help getting access to view accounts in BNZ online banking, contact BNZ directly (BNZ website). Make a note of when your transactions were last imported so that you can start your new bank feed from that date.

To update your bank connection:

1. In the **Accounting** menu, select **Bank accounts**.
2. Next to the BNZ bank account you'd like to update, click **Manage Account**.
3. Click **Update bank connection**.
4. In Xero, select the Xero bank account to connect with your BNZ account. Make sure you only match the accounts related to your organisation. On the right side of the page, click **Select a bank account in Xero**, then select:
    - The bank account in Xero that matches the BNZ account
    - **New bank account in Xero** to create a new bank account for this bank feed
    - **Don't connect** if you don't currently want to connect a bank feed for this account
5. Once you've matched each BNZ account with the relevant option, click **Continue**.
6. Check the import start date for each bank account. Ensure that your start date is changed to the date of your last transaction in Xero.
7. Click **Finish**.

Xero will then update your accounts and you'll be redirected to your organisation dashboard.

When the direct feed starts, check for any missing or duplicate transactions, if there are transactions missing, we can assist you to manually import any missing transactions or delete any duplicates.

The details of your bank statement lines might import to Xero differently. If you have bank rules set up, you might need to edit the bank rules to match the new details. You should also check suggested transactions during bank reconciliation.